

Warranty terms and conditions for BAR-TEK® and Turbo Total products

Regardless of statutory warranty claims, we offer a voluntary three-year warranty on our BAR-TEK® products and Turbo-Total brand performance turbochargers. This warranty covers material and manufacturing defects. The statutory rights of the consumer ('warranty holder') remain unaffected by this warranty.

1. Commencement of warranty:

The warranty shall commence on the date of purchase.

2. Exclusion of warranty:

The warranty shall be void in the event of improper use, particularly in the following cases:

Improper installation or maintenance.

- Opening the turbocharger or removing seals.
- Incorrect engine tuning, e.g. due to excessive boost pressure or excessive exhaust gas temperature.
- Use of unsuitable or incorrect lubricants.
- Damage caused by the ingress of foreign objects.
- Leaks in the boost pressure system.
- Contamination in the oil.
- Clogged engine ventilation.
- Increased exhaust back pressure.
- Inadequate dimensioning of the intake or other components.
- Theft, accidents or flooding.
- Exceeding the maximum permissible turbo speed.

Our racing engines are excluded from the three-year warranty.

3. Performance in the event of a warranty claim:

In the event of a warranty claim, we shall be entitled to either replace or repair the defective part.

Claims exceeding the scope of repair shall not be granted. Claims by the warranty holder due to intentional or grossly negligent behaviour on our part, on the part of our vicarious agents or legal representatives, as well as claims due to injury to life, limb or health, shall remain unaffected by this.

4. No transfer of warranty:

The warranty applies exclusively to the original purchaser. In particular, it does not apply in the event of resale or transfer to another party.

5. Notification and processing of warranty claims:

- Material and manufacturing defects covered by the warranty must be reported within the warranty period. The warranty claim must be reported in writing (e.g. by letter or email) within one month of its occurrence. The date of receipt of the notification by us is decisive for compliance with the deadline.
- If the repair or replacement is covered by the warranty, the customer shall bear the costs of shipping to and from the guarantor.
- In the event of a defect not covered by the warranty, the warranty holder shall bear the costs of repair. In this case, we will inform the warranty holder and provide a cost estimate for the repair. The repair will only be carried out with the express consent of the warranty holder.